

CalHHS Data Exchange Framework

Subject: Individual Access Services Policy and Procedure – Alternative to Providing Electronic Access to Health Records to Individuals in Custodial, Incarcerated, Committed, and Forensic Populations	
Publication Date: December 22, 2023	Version: 1.0

Under the Policies and Procedures Specifications, the California Health and Human Services Data Exchange Framework: the Individual Access Services Policy and Procedure section III(1)(a) shall not apply to certain custodial populations as follows:

Participant entities responsible for custodial, incarcerated, committed, and forensic populations whose health information those entities collect, create, maintain, transfer, or disclose shall be exempt from the bidirectional electronic access requirement when such access is contrary to the entity’s safety, security, and other policy restrictions, or the technology is not available to individuals in said custodial, incarcerated, committed, and forensic populations.

III. **Procedures**

1. INDIVIDUAL USER ACCESS

- a. To the extent permitted by Applicable Law, an Individual User or an Individual User’s Personal Representative has a right of access to inspect and obtain a copy of PHI or PII about the Individual User, for as long as the PHI or PII is maintained by a Participant. Notwithstanding the foregoing, if permitted under Applicable Law, a Participant shall have the authority to deny right of access to inspect or obtain a copy of PHI or PII.

Version History

<u>No.</u>	Date	Author	Comment
1.0	December 22, 2023	CalHHS CDII	Final