



Data Exchange Framework

Unverified DxF Participant List

Last updated: May 1, 2026

In order to ensure that DxF Participants are legitimate health- or social services-related organizations, governmental agencies, or vendors who provide services to one of those organizations with a legitimate need to receive health and social services information (HSSI), the Data Exchange Framework (DxF) Program has created a Standard Operating Procedure (SOP) to verify new DSA Signatories and DxF Participants. This **Unverified DxF Participant List** notifies DxF Participants and the DxF community of organizations who have signed the Data Sharing Agreement (DSA) but HCAI has determined that:

- The organizations are not legitimate health- and social services-related organizations, government agencies, or vendors who provide services to these organizations;
- The organizations have misused HSSI or otherwise compromised the privacy, security, or integrity of HSSI; and/or
- The organization signed the DSA in order to access HSSI in a way that compromises the privacy, security, or integrity of HSSI.

Unverified DxF Participants Required to Sign the DSA

The following organizations are required signatories to the DSA that have had their ability to access HSSI under the DSA revoked by HCAI. **DxF Participants should no longer provide access to HSSI to DxF Participants in this list through the DSA.** An Unverified DxF Participant's revoked access to HSSI remains in place during the appeal process.

Date	DxF ID	DxF Participant Name	Appeal Status
		No Participants currently in this category	

These organizations may still appear in the DxF DSA Signatory List and the Participant Directory Listing with an indication that the organization is unverified. Unverified DxF Participants are no longer allowed to request HSSI under the DxF. DxF Participants may still request HSSI from these organizations for a Required Purpose or a Permitted Purpose, but DxF Participants must not share HSSI with them in response to a request for HSSI under the DSA. Any failure to respond to a request for HSSI from an Unverified DxF Participant will not be considered a violation of the California Information Blocking Prohibitions Policy and Procedure.

Other Unverified Voluntary DxF Participants

The following organizations are DxF Participants who have had their DSA terminated or voided by HCAI. **DxF Participants should no longer provide access to HSSI to DxF Participants in this list through the DSA.**

The list may include:

- Voluntary signatories that HCAI reasonably believes have misused HSSI or otherwise compromised the privacy, security, or integrity of HSSI; and/or
- Organizations that HCAI reasonably believes are not legitimate health-related organizations, legitimate government agencies, or legitimate providers of social services, or legitimate vendors who provide services to one of these organizations.

Date	DxF ID	DxF Participant Name	Appeal Status
May 1, 2026	DXF006431	Guarddog Telehealth	NA

These organizations no longer DxF Participants and no longer appear in the DxF DSA Signatory List or the Participant Directory Listing.

Granted Appeals

The following are organizations whose access to HSSI through the DSA was restricted due to initial failure of verification but successfully appealed the action. DxF Participants with a successful appeal will be removed from this list the next time the

Unverified DxF Participant List is updated or after three (3) months, whichever is sooner.

Date	DxF ID	DxF Participant Name	Appeal Status
		No Participants currently in this category	

Key to Tables

Date is the date of the action taken by HCAI to restrict access to HSSI under the DSA.

DxF ID is the unique identifier assigned by the DxF DSA Signing Portal when a DSA is signed and included in the DxF Signatory List and the DxF Participant Directory along with the organization’s name.

DxF Participant Name is the name of the organization as entered by the organization in the DxF DSA Signing Portal and under which the DSA was signed, as well as any “dba” they have provided to HCAI.

Appeal Status is the status of any appeal to the action made by the organization, and may be one of:

- Appeal filed, indicating that the organization has filed an appeal to the action to restrict access to HSSI under the DSA.
- Appeal pending, indicating that an appeal of the action to restrict access to HSSI under the DSA is underway and the outcome of the appeal is pending.
- Appeal denied, indicating that the organization’s appeal to the action to restrict access to HSSI under the DSA was unsuccessful.
- Not appealed, indicating that the organization did not file an appeal to the action to restrict access to HSSI under the DSA within 30 calendar days of notice of the action.
- Appeal granted, indicating that the organization appealed the action to restrict access to HSSI under the DSA and the appeal was granted, removing restrictions on their access to HSSI.
- NA, indicating that the organization has not appealed but is still within the 30 calendar days to appeal the action to restrict HSSI under the DSA.